

Data Controller

In accordance with the European General Data Protection Regulation (GDPR) of 27 April 2016, the Mutualistic Alarm Centre Mutas VZW, as data controller, has appointed a Data Protection Officer. He can be contacted by email at gdpr@mutas.be or by mail at **Leliegaarde 20, 1731 Zellik, Belgium**.

What data are processed and for what purpose?

For the proper management of our social mission – namely organizing, coordinating, carrying out, and providing assistance and services worldwide (both within Belgium and abroad) to persons in case of illness, injury, accidents, and, in general, emergency situations – we process all necessary data, including health data, data from the Crossroads Bank for Social Security, and data from the National Register.

This processing is carried out mainly on the basis of the relevant applicable (social and social security) legislation.

To whom may your data be disclosed?

Your data may be disclosed:

- * To yourself and/or your representatives holding a power of attorney
- * Directly or via a professional healthcare provider of your choice (at your request)
- * To your health insurance fund
- * To the Supervisory Authority of the Health Insurance Funds and other competent legal authorities within the framework of their statutory control duties
- * To our statutory auditor and external auditors
- * To the ombudsman (all bound by professional secrecy)
- * To lawyers and bailiffs in case of disputes
- * To our data processors

Your data may be transferred abroad (outside the EU) in order to defend your interests, or if you have fully consented to such transfer.

How long are your data retained?

Your data are retained for the legally required period or as long as necessary for the purposes for which they are processed.

What are your rights?

In accordance with the legislation, you have the right to obtain confirmation as to whether Mutas processes your data and the right to access your data.

For this purpose, you may submit a written, dated, and signed request to our Data Protection Officer gdpr@mutas.be or by post to Leliegaarde 20, 1731 Zellik). A copy of both sides of your identity card must be attached.

Provided that your rights do not conflict with the legal obligations to which the Mutualistic Alarm Centre Mutas VZW is subject, you also have the right:

- * To request correction of any incorrect or incomplete data
- * To request deletion of your data
- * To object to the processing of your data
- * To be forgotten (right to erasure)
- * To request restriction of processing
- * Not to be subject to automated decision-making, including profiling
- * To withdraw your consent at any time and without justification if your data are processed solely on the basis of your consent

If you disagree, you may always contact the supervisory authority, namely the Data Protection Authority, established by the Act of 3 December 2017 (Drukpersstraat 35, 1000 Brussels) or via the website [www.privacycommission.be](<http://www.privacycommission.be>).

Cookies

Mutas may occasionally use cookies to provide better service to users. A cookie is a small piece of information stored by a website in the user's browser. It may be retrieved during a later visit to the same site. It cannot be read by a website other than the one that created it.

We may use the following cookies:

- * Functional cookies, which facilitate the functioning of our website and make it more pleasant for visitors, ensuring a more personalized browsing experience.

Most cookies only function for the duration of a session or visit. Users can configure their browser to receive a notification when new cookies are created or to prevent their creation.